



# IML RESI F series Bluetooth electronic unit

## Frequently asked questions about Bluetooth connections

### 1. Can I use more than one Bluetooth receivers?

Please note that only one Bluetooth receiver should be connected to your PC. If you want to use the IML Bluetooth receiver, you have to deactivate the internal Bluetooth receiver or disconnect the external Bluetooth receiver from your system.

### 2. I have already a Bluetooth system integrated in my computer or I have already connected an external Bluetooth receiver. Do I have to use nevertheless the provided Bluetooth receiver?

In the majority of cases you can use the existing Bluetooth receiver. Please note that the current driver for your Bluetooth receiver has to be installed completely on your PC. Normally you can download it on the website of your PC manufacturer. The connection will only run when the driver is installed.

In general we recommend to use the provided IML Bluetooth receiver because it provides the best reach.

### 3. I use the provided Bluetooth receiver and I try to establish a new connection at the electronic unit. The electronic unit finds my PC but after introducing the connection code the electronic unit cannot establish a connection with the PC.

Please make sure that there is no other Bluetooth receiver connected to your PC.

Please make sure that the Bluetooth driver on the provided IML CD has been installed. Without this driver the connection does not work.

### 4. I use an already existing Bluetooth receiver and I try to establish a new connection at the electronic unit. The electronic unit finds my PC but after introducing the connection code the electronic unit cannot establish a connection with the PC.

Please make sure that there is no other Bluetooth receiver connected to your PC.

Please make sure that the up to date driver of your Bluetooth receiver has been installed completely on your PC. Normally you can download it on the website of your PC manufacturer.

If the problem persists, the transmission power of your Bluetooth receiver may be so low that no connection can be established. Please deactivate the existing Bluetooth receiver and use the Bluetooth receiver provided by IML (do not forget to install the driver with the IML CD).

**5. I use the Bluetooth receiver provided by IML. After the driver installation two Bluetooth icons appear in the task bar (beside of the clock), one with a red B and one with a white B.**

It may happen that the Windows Bluetooth driver has not detected that another Bluetooth driver has been installed and therefore it remains activated instead of the correct driver. The red Bluetooth icon indicates that the Bluetooth driver of the provided receiver does not run correctly because of the active Microsoft Bluetooth driver.

The Windows supported Bluetooth Radios must be deactivated as shown below to ensure a correct function of the driver of the Bluetooth receiver:

- Click **Start**, click **Run**, type sysdm.cpl in the field **Open**, and then click **OK**.
- Click the **Hardware** tab.
- Click **Device Manager**.
- Expand **Bluetooth Radios**.
- Right-click each device listed under **Bluetooth Radios**, click Uninstall, and then click **OK**.
- Close Device Manager and then click **OK**.
- In Windows Explorer, open the **C:\Windows\Inf** folder.
- Rename the **Bth.inf** file in Bth.inf.bak.
- Rename the **Bth.pnf** file in Bth.pnf.bak.
- Restart Windows.
- Reinstall the Bluetooth driver for the provided Bluetooth receiver from the IML CD.