



SERVICE REQUEST FORM

• IML-Resistograph F-Series

• **SERVICE REQUEST FORM**
Inspection Service & Repair Works

1. Shipping / Billing address

• **SHIPPING ADDRESS**

Company	
Name	
Department	
Street	
City/State/ Zip Code	
Phone	
Fax	
E-mail	

• **BILLING ADDRESS**

Company	
Name	
Department	
Street	
City/State/ Zip Code	
Phone	
Fax	
E-mail	

2. Tracking number

Shipping method:



UPS



FedEx



DHL

Tracking #*:

* if available!

3. Resistograph Information

Serial Number:

Service Type:

Annual Service

Service & Repair

Repair only

4. Pricing Information**

Service for:	Service Price	Order
Resistograph F300S/ F400S/ F500S S-Version without electronic unit	\$ 185.00 + shipping	<input type="radio"/>
Resistograph F300SE/ F400SE/ F500SE S-Version with electronic unit	\$ 275.00 + shipping	<input type="radio"/>

** **Please Note:** The service cost does not include worn out parts that need to be replaced. If there is any extra work/labor that needs to be performed on your instrument we will contact you first to give you an estimate of the costs involved.

S = S-Version uses waxpaper only

SE = SE-Version uses both waxpaper and electronic unit

IML, Inc.

1275 Shiloh Road, Ste. 2780, Kennesaw, GA 30144, USA • Toll Free: 800-815-2389 • Local: 678-819-2030 • Fax: 678-819-3661
Email: imlusa@gmail.com • Website: www.imlusa.com



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6. Payment Options

Please select your payment:

Check

Credit Card



VISA



MC



AMEX

Name: _____

Credit Card #: _____

Exp. Date: _____

Security Code: _____

7. Comments from Resistograph User**

Short description

Please describe what happened, when the instrument was used for the last time.

8. Date & Signature

• DATE _____

• SIGNATURE _____

8. Print, sign and fax this form to 678-819-3661!

The **IML** Resistograph
There is **No** Substitute!

**Please make sure to tell us about your concern with the Resistograph before sending the equipment. This will ensure a quick turnaround of your instrument since we know that your equipment is coming to us and we will have a better idea what the issue might be!

Note:

Please make sure to send us your instrument as soon as possible after you filled out the service request. We will contact you as soon as we receive your equipment to let you know the timeframe for the service and what kind of repair is needed. IML will then issue an UPS tracking number, that will be emailed to you for your reference.